

### 7 facts about CAD/PLM/IoT/ERP/Enterprise Product & Process Training

## 1. CAD/PLM/Enterprise Product Knowledge is not accessible



Your Users must gain Product knowledge to use CAD/PLM/Enterprise Softwares effectively

Question:

How are your users gaining Product

Knowledge today? Are you maximizing

your investments in Enterprise Products?

2. Too many Internal and External sources of CAD/PLM/Enterprise Product Knowledge

Information (Tips, Tricks, Product Training) about CAD/PLM/Enterprise Products is strewn across both Internal and External sources. Its manually impossible to make sense of this data. For data to have value, it must be easy to find

Are you depending on your Users to research the internal and external sources of information to find right answers at the right time? Are they able to find the info?

Question



Having information about

# 3. No structured approach to disseminating Enterprise Product Knowledge



repositories is not enough. Users must have instant access to Tips, Tricks, Training, Best Practice, Bugs, etc. information that's trapped in some document somewhere

CAD/PLM/Enterprise Products in multiple

Question

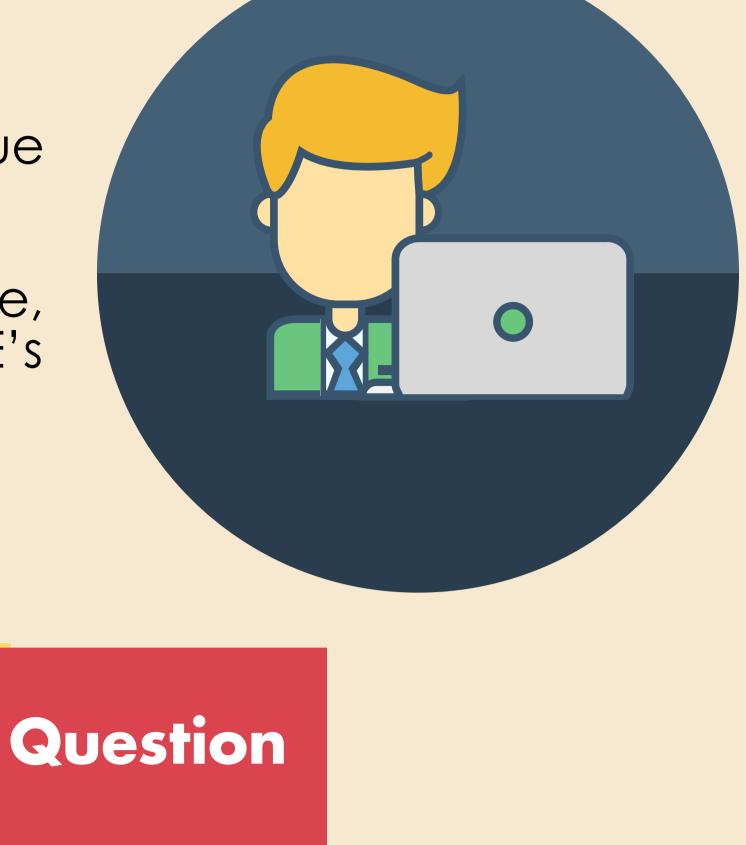
consistent answers for all Users?

Do you have a Single Source of Product &

Process Knowledge that provides

### 4. Enterprise Users prefer "self-help" Enterprise environments are complex and unique to each company. Video tutorials on YouTube,

etc. are generic and may cause instabilities to your environment. Typically, Users turn to Google, for answers besides speaking to their Peers, SME's within the company.



How are your educating your users about the

content(e.g. YouTube video)? If yes, how are

negative impacts of a specific piece of

you updating users on a frequent basis?

### Fit A Enterprise Users are offered On-demand training to help them learn, train and keep

CAD/PLM/Enterprise Products. The skills,

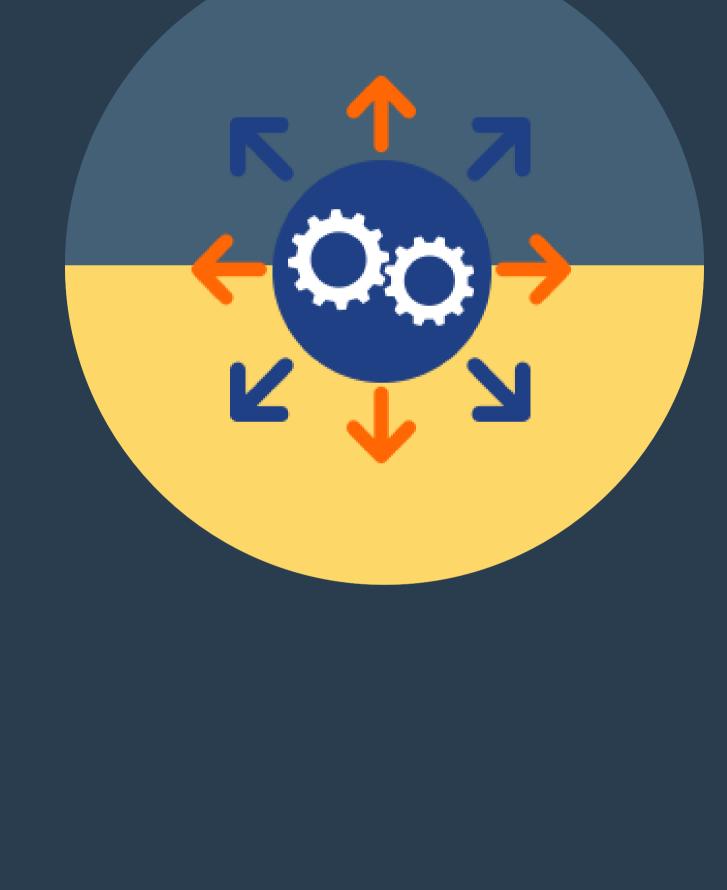
up with the ever improving

5. When it Comes to Product

Training, One Size Does Not

user in your organization Are your Users leveraging Question the existing on-demand Training to its fullest extent? If not, Why not?

preferences, areas of interest vary with each



but no one knows a thing. Roger Kimball

6. Welcome to the information

age. Data, data, everywhere,

#### 8.3 hours spent gathering information hours per User per week 9.5 hours spent searching for hours information per User per week

7. The High Costs of not finding Product Information

hours existing institutional knowledge per user per week

5.3 hours wasted waiting or duplicating

Punditas Al is your Single Source of Product Knowledge

\$47 million dollars wasted for 1000 users due to Inefficient Dollars Knowledge Sharing

Punditas is an Al based Knowledge As a Service platform that provides targeted training and issue resolution information for CAD/PLM/Enterprise Users. Twelve dimensions of Product Knowledge (Tips, Tricks, Tutorials,

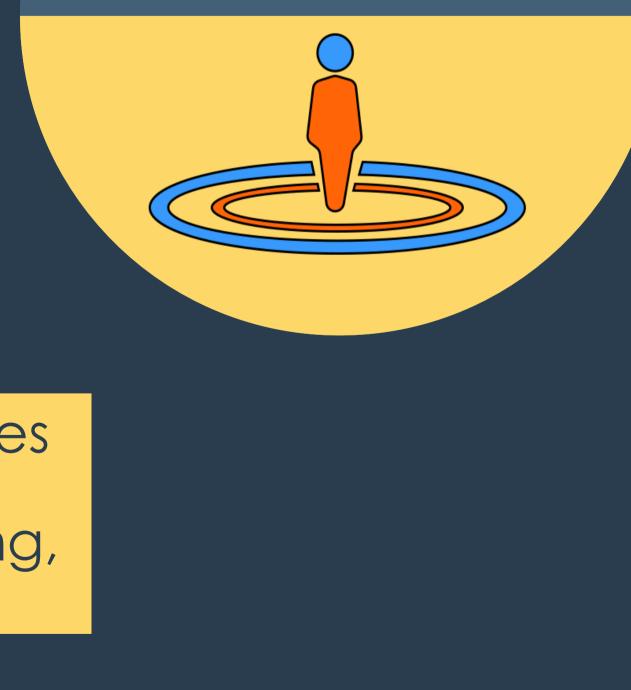
Punditas Al Platform guides Solution Enterprise Users to value quickly & efficiently. Improves User productivity

Workarounds, etc.) is automatically discovered

curated and delivered within the Users context

# Adaptive Product Knowledge platform with Punditas Al

With Punditas Al, discover CAD/PLM Users pain points, create Knowledge Paths, deliver targeted training including Do's and Dont's about Product, Process. Enable Users to control their learning and easily share best practices, Tips, Tricks, Workarounds amongst Users



Solution

Punditas Al platform enables companies to monitor Organizations Knowledge Needs, deliver Targeted product training, and offers continuous learning

